



PROGRESS NOTES

PRACTICE TRANSFORMATION RESOURCE



October 2016

PROGRESS NOTES has a new look! Mobile friendly with more practice resources!
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Nurse Consultants Offer One-on-One Support VCP Enhancing Resources for Practice Transformation

VCP's Nurse Consultants began meeting with network PCP providers and care teams in late September to provide one-on-one support focusing on performance improvement strategies. The nurses will share insight into data gathered from payer claims and best practices to identify care delivery opportunities to improve patient outcomes and monitor utilization. Depending on the needs of each practice, they can also provide patient outreach for transitions of care.

[VCP's clinical team](#) also includes an RN dedicated to management of complex patients, a PharmD, an LCSW, Medical Director and Director of Quality.

In value-based contracts, PCPs are responsible for the total medical spend of their attributed patients. Collaboration among network PCPs, their care teams and network specialists, partnering with the VCP clinical team, will promote cost-effective continuity of care. Our network can be successful in meeting the requirements of our value-based contracts and achieving the Triple Aim of improving patient health and satisfaction and reducing the cost of care.



Quality Corner: Gap Focus

Closing gaps is essential to achieving the quality threshold established by each of our payer contracts. This column will feature specific quality metric opportunities where the network is not meeting the threshold.

Chlamydia Screening Measure:

The percentage of women 16-24 years of age who

were identified as sexually active and who had at least one test for chlamydia during the measurement year. (Chlamydia screening is fully covered as a recommended preventive test for patients identified as sexually active.

Chlamydia

worth talking about

How are patients identified as sexually active?

- Any paid claim for a prescription contraceptive (regardless of reason for prescribing) or pregnancy, including pregnancy test
- In the absence of a paid claim but provider obtains a history indicating sexual activity, document and use appropriate encounter codes

To successfully meet the measure:

- Develop a process to standardize chlamydia screening for women 16-24 years of age & perform once per year.
- Utilize urine testing and collect when rooming patient. The following CPT lab codes meet the measure: 87110, 87270, 87320, 87490, 87491, 87492, 87810

[HEDIS VCP Tip Card](#) and [NCQA Background Information](#)

Breast Cancer Screening Measure:

The percentage of women 50-74 years of age as of December 31 who had a mammogram to screen for breast cancer.

To successfully meet the measure:

- Pre visit plan to identify patients in need of mammogram
- Engage office staff to talk to patients about preventive care. Personal outreach is important!
- Provide list of convenient locations for mammography; offer to assist with scheduling
- Remind patients to provide name of their PCP when registering for mammogram so that PCP receives a copy of the report
- CPT Codes: 77055-77057 HCPCS: G0202, G0204, G0206



October is Breast Cancer Awareness Month

[HEDIS VCP Tip Card](#) and [NCQA Background Information](#)

What are HEDIS measures?

The quality metrics for our value based contracts are based on Health Effectiveness Data Set (HEDIS) measures established by the National Committee for Quality Assurance (NCQA). Over 90% of America's health plans use HEDIS to measure performance and improve the quality of care. There are over 80 HEDIS measures, across five domains of care. Click here for a the [VCP quality metrics](#).

Population Health Data Analyst Joins VCP

JC Leonard joined Virginia Care Partners as the Quality Analytics and Performance Improvement Manager. Using advanced population health management clinical analytics, she will assist in the design, implementation and

coordination of a network-wide performance reporting system. JC will support VCP's clinical team and physician-led committees and Board of Managers in interpreting and communicating informatics and making recommendations for improvement related to financial, clinical and operational reporting.

JC has population health analytics experience through her previous work as Bon Secours Virginia Medical Group's Senior Population Health Analyst. She is also a licensed vocational nurse and early in her career, worked in human resources. JC is in the process of earning a Project Management Professional certification.



JC Leonard Quality Analytics and
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Manager

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